



Vendor	Product	System Purpose	Categories, Modules	Custodian	Frequency
ESRI	ArcGis/ArcSDE	Geographic Information System (GIS)	<i>Water Infrastructure Recycled Water Infrastructure Address and Sub-Addresses Street Assets Land Records Planning Data Engineering Drawing Index GIS Data Updates</i>	GIS / Operations	As Needed
Azteca	CityWorks	Work Order & Inspection System for District Assets & Infrastructure	<i>Vertical &amp; Horizontal Infrastructure Work Orders and Inspections Water Infrastructure service requests &amp; Work Orders</i>	Operations/Information Technology	Daily
Microsoft	O365	Email System	<i>Enterprise Electronic Mail</i>	Information Technology	Daily
NeoGov	Application Tracking	Online Application System	<i>Employment Application Tracking</i>	Human Resources	As Needed
Tyler Technologies	Eden/Munis	Financial System Human Resources	<i>Accts Receivable Accounts Payable Payroll Purchasing Fixed Assets General Ledger Tracking Cash Management Inventory Control Job/Pay Classification Personnel Maintenance</i>	Finance Department Human Resource Dept. Information Technology	Daily

			<i>Benefits Administration Utility Billing</i>		
LaserFiche	LaserFiche	Document Management	<i>Document Repository Audit Trail Content Management Retention Management</i>	Information Technology	Daily
8X8	8X8	Phone System	<i>Unified Communications Call System Call Center</i>	Information Technology	Daily
Zoom Video Communications	Zoom	Remote Virtual Meetings and Training	<i>Web-Based Content</i>	Information Technology	As Needed
ManageEngine	ManageEngine	Management Software & Monitoring	<i>Network Management Application Performance Database Performance Virtualization Management</i>	Information Technology	Daily