

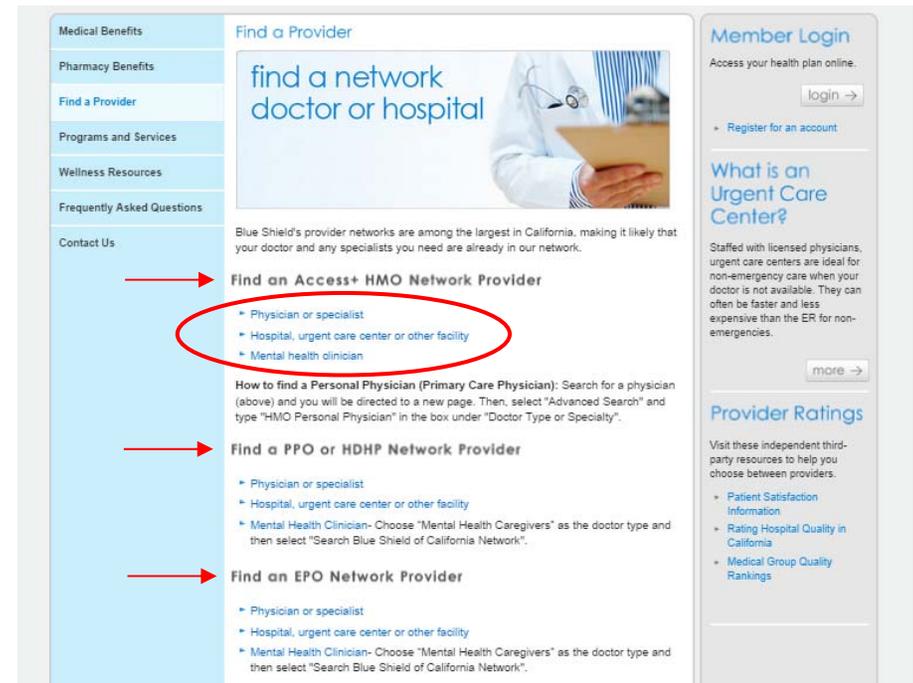
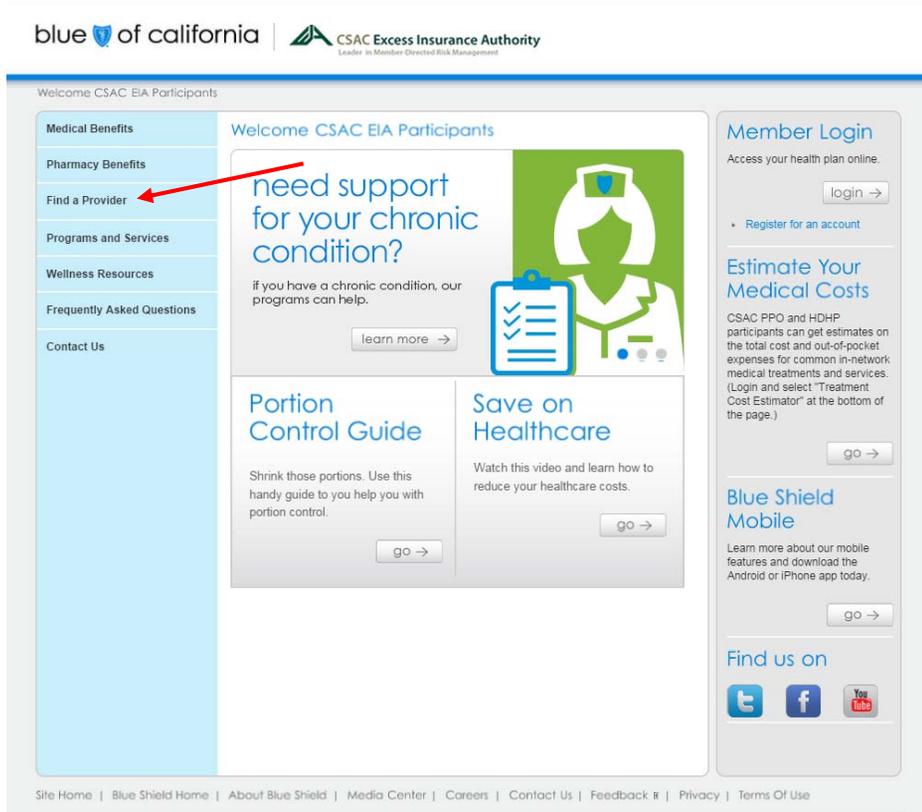


How to Locate a Provider or Facility in CALIFORNIA

Steps to locate a California provider or facility for Medical Benefits – All Otay Blue Shield Plans (Access+ HMO, Gold PPO, and EPO)

1) Log on to the Blue Shield website – www.blueshieldca.com/csac and click on “Find a Provider” on the left-hand side.

2) On this page you will see all three plans listed with options to search for: “Physician or Specialist; Hospital, Urgent Care or other facility; and Mental Health Clinician”; click on the desired option. For the “Mental Health Clinician” option, click on the link under your designated plan and see #4 or #5 for further direction.



- 3) Under your plan, select your option to search. For example, for “Physician or Specialist”, you may search by name, specialty, medical group, or gender. Once you enter your desired information, enter the desired area and click on “Find Now”.

You can also search for “Urgent Care Centers”.

Find a Provider

In English | En Español

your plans
Medical: Access+ HMO

[Change Selection](#)

Step 2 - Pick the kind of provider that you need

Doctors
 Facilities
 Dentists
 Vision Care
 Pharmacies
 Equipment & Supplies

Advanced Search
 Advanced Search
 Advanced Search
 Advanced Search
 Advanced Search
 Advanced Search

search by doctor name

Last Name First Name

doctor type or specialty gender

additional language

Start typing to find specialty...
 Start typing to find language...

Male
 Female

or search by medical group

Start typing to find Medical Group...

urgent care centers

located near

[find now](#)

Choosing a provider that does not participate in your plan's network could result in higher costs or denied claims.

- 4) **HMO Plan Participants:** For the “Mental Health Clinician” option, you will be taken to the page below. Please ensure you select the “BSC MHSA” option on the drop-down. Once you select one of the options from the “Choose a Provider List” drop-down, fill out the information needed and click on search. **(Gold PPO/EPO Participants, see next screen shot)**

blue of california

Give Us a Call Today!
877-263-9952

WELCOME PROVIDERS BENEFITS HEALTH INFORMATION MEMBER SERVICES CARE GUIDE REGISTER

Provider Search

PROVIDER SEARCH [Begin Search](#) [Help](#)

Provider Search ABA

Prepare for Your Appointment

About Providers

My Progress

Search for a provider by **location**! Use the side panel to choose a provider list, enter your location, and press Go. You can also search for a provider by **name**.

- Customize your search** by adding filters based on your needs. Click each section and enter search criteria.
- Compare providers** using the information and tools provided.
- Make an appointment.**
- If you are an EAP member**, please remember to pre-register by using our Online Self-referral or calling your program toll-free number.
- After your appointment, return to rate the provider** and give feedback!
- If you have questions or are unable to find a provider, please call your toll free number at **877-263-9952**.

BEGIN YOUR SEARCH

Choose your Benefit Plan:

BSC MHSA

Choose a Provider List:*

--Choose One--

- Non-medicare Facility
- Medicare Facility
- Non-medicare Provider
- Medicare Provider



5) **Gold PPO/EPO Participants:** For the “Mental Health Clinician” option, you will be taken to the page below. Under “Doctor Type or Specialty”, please ensure you select the “Mental Health Caregivers” option. Once you select this option, you will be directed to one of these options, fill out the information needed and click on search.

6) Once you select this option, you will be directed to the screen below. Click on “Search Blue Shield of California Network”.

Find a Provider In English | En Español

your plans
Medical: Blue Shield of California PPO Network

Change Selection

Step 2 - Pick the kind of provider that you need

Doctors Facilities Dentists Vision Care Pharmacies Equipment & Supplies

Advanced Search Advanced Search Advanced Search Advanced Search Advanced Search Advanced Search

search by doctor name

Last Name First Name

doctor type or specialty additional language gender

Start typing to find language... Male Female

All Providers speak English

Internal Medicine
Medical Genetics
Medical Oncology
Mental Health Caregivers
More Specialists
Multi-Specialty Group

or search by medical group

Start typing to find Medical Group...

MENTAL HEALTH CAREGIVERS INFORMATION Close

Your health plan may or may not provide coverage for mental health services. If your plan provides mental health services, check your plan's Evidence of Coverage, Certificate of Insurance or Plan Document/Employee Booklet to see which network of providers you should contact for services.

If your EOC/COI states that mental health services are provided through a MHSA Participating Provider available through the Mental Health Services Administrator (MHSA) network, you can search for providers in the MHSA network.

If your Employer self funds their Employee health plan, contact your HR Department to obtain a copy of the Plan Document/Employee Booklet to determine how your Mental Health benefits are administered. If the Claims Administrator is Blue Shield of California and the Plan Document/Employee Booklet states that mental health services are provided through the Claims Administrators Preferred Providers, please search the Blue Shield of California network.

Cancel Search MHSA Network Search Blue Shield of California Network

How to Locate a Provider or Facility OUTSIDE of CALIFORNIA

Blue Cares – For Members located Outside of California

Steps to locate a provider or facility outside of California for Medical Benefits - Otay Blue Shield PPO/EPO program

- 1) Go to the Blue Shield Blue Care's website – <http://provider.bcbs.com/> you will see “Find a Doctor or Hospital”

BlueCross BlueShield | National Doctor and Hospital Finder

Español | Text Size

Find a Doctor or Hospital

Search by Keyword | [Search by Specialty](#)

Already A Member OR Choose Your Network

Search by:

Location:

Patient Ratings Extended Hours
Recognitions Affiliations
Accepting New Patients Gender
Languages Spoken Blue Distinction
Quality Measures

FIND URGENT CARE
Make an informed choice based on symptoms, convenience, and cost. [Learn More](#)

TO SEE SEARCH RESULTS FOR YOUR COVERAGE

Already A Member

Enter the first 3 letters of your Member ID.

SHOPPING FOR YOUR OWN HEALTH INSURANCE, NOT THROUGH YOUR EMPLOYER?

Visit your local Blue Cross Blue Shield Company website to find a doctor or hospital.

OR CALL
1.888.630.BLUE

- 2) Under “Choose Your Network”, select BlueCard PPO/EPO then you can search by name or specialty, and can also filter by patient ratings, languages, gender, etc. Enter your location and click on “Go”.

You can also search for “Urgent Care” locations.