

OTAY WATER DISTRICT
SPECIAL MEETING OF THE BOARD OF DIRECTORS

**2554 Sweetwater Springs Blvd.
Spring Valley, CA 91978
BOARDROOM**

**MONDAY
November 19, 2007
3:30 P.M.**

AGENDA

1. ROLL CALL
2. PLEDGE OF ALLEGIANCE
3. APPROVAL OF AGENDA
4. PUBLIC PARTICIPATION – OPPORTUNITY FOR MEMBERS OF THE PUBLIC TO SPEAK TO THE BOARD ON ANY SUBJECT MATTER WITHIN THE BOARD'S JURISDICTION BUT NOT AN ITEM ON TODAY'S AGENDA

WORKSHOP

5. WATER SOLUTIONS AND BAY DELTA UPDATE (WATTON)
6. REVIEW OF CURRENT BOARD POLICY ON CONTINGENCY PLANNING FOR DROUGHT MANAGEMENT AND DIRECTION FOR FUTURE (GRANGER)
7. ADJOURNMENT

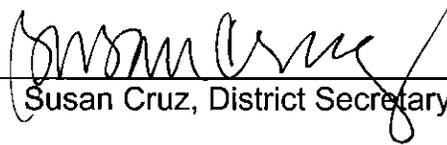
All items appearing on this agenda, whether or not expressly listed for action, may be deliberated and may be subject to action by the Board.

If you have any disability which would require accommodation in order to enable you to participate in this meeting, please call the District Secretary at 670-2280 at least 24 hours prior to the meeting.

Certification of Posting

I certify that on November 16, 2007, I posted a copy of the foregoing agenda near the regular meeting place of the Board of Directors of Otay Water District, said time being at least 24 hours in advance of the special meeting of the Board of Directors (Government Code Section §54954.2).

Executed at Spring Valley, California on November 16, 2007.



Susan Cruz, District Secretary

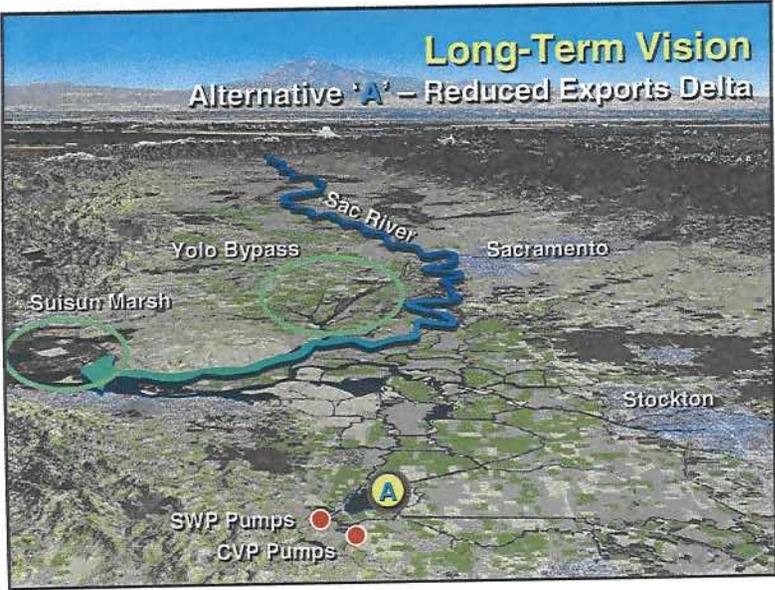
Bay-Delta Update

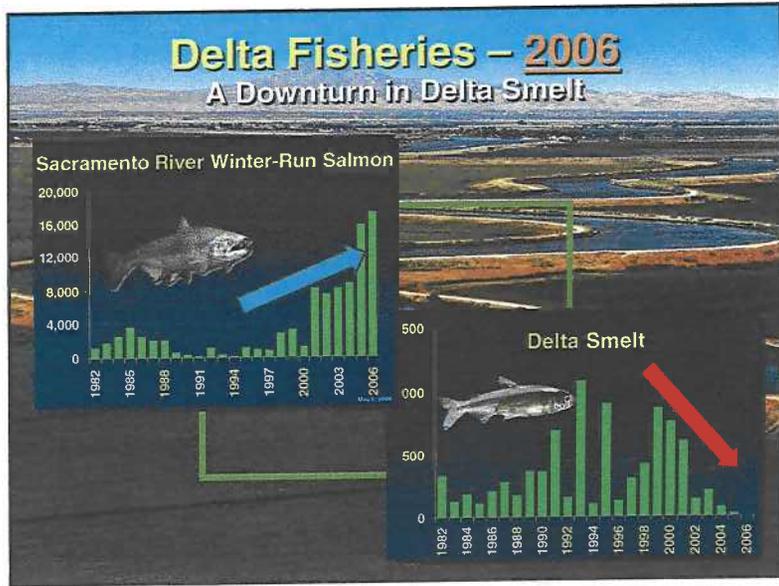
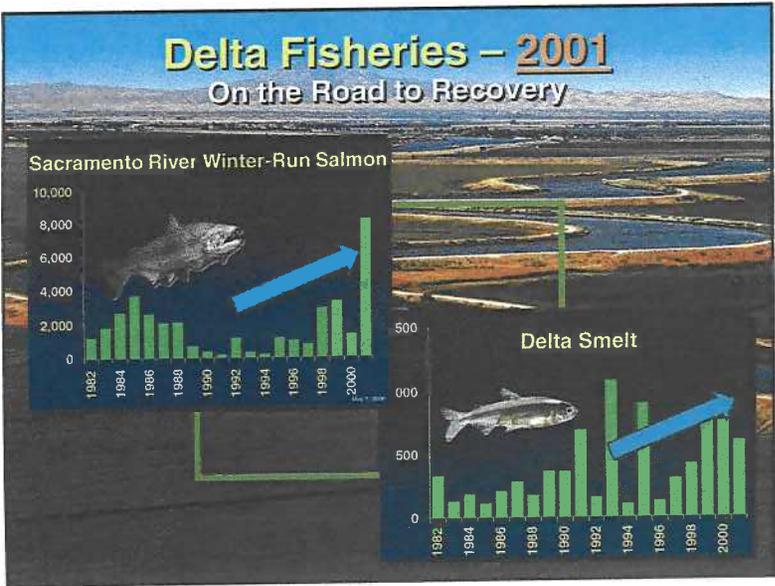
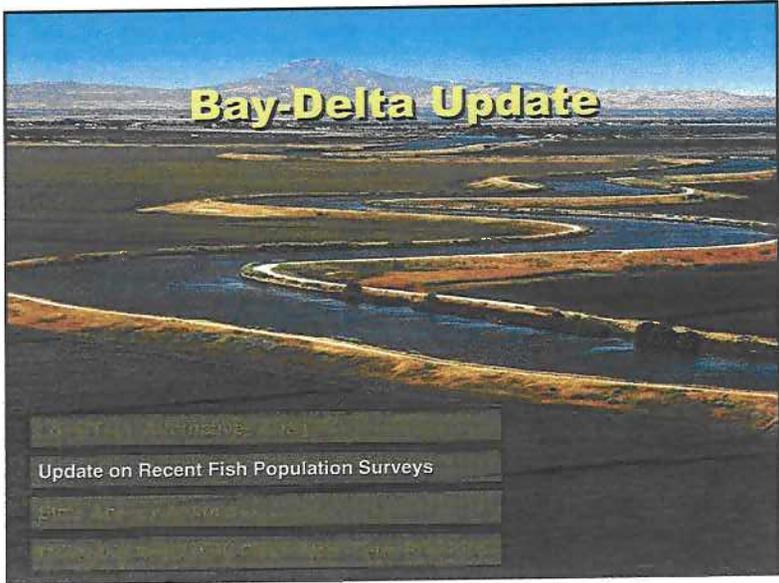
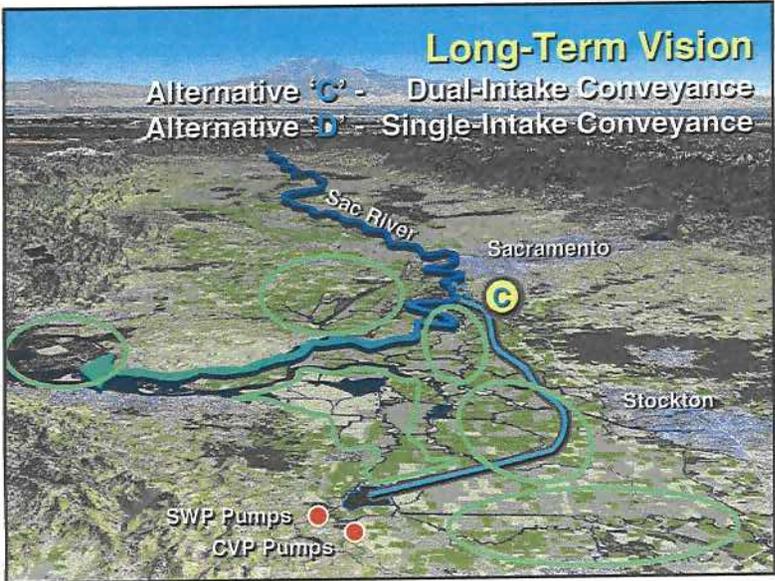
Member Agency Managers Meeting
June 15, 2007

- Long-Term Alternatives Analysis
- Update on Recent Fish Population Surveys
- State Agency Actions
- Managing Regulatory Risk – Near-Term Priorities

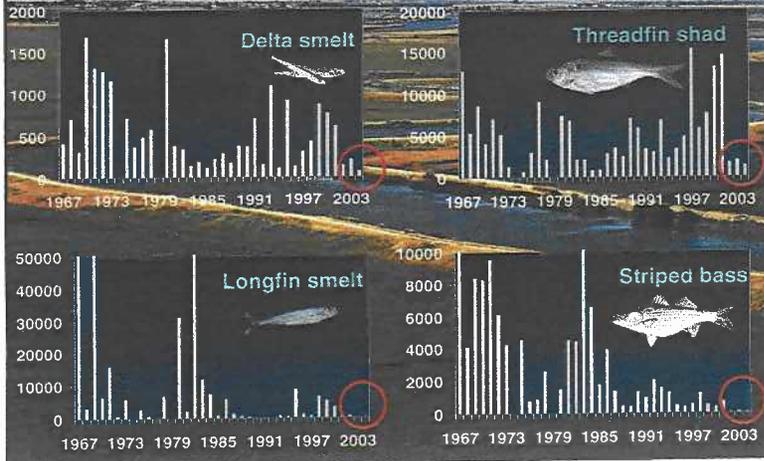
Bay-Delta Update

- Long-Term Alternatives Analysis





... and Other Pelagic Species are Declining



How Did This Happen ...

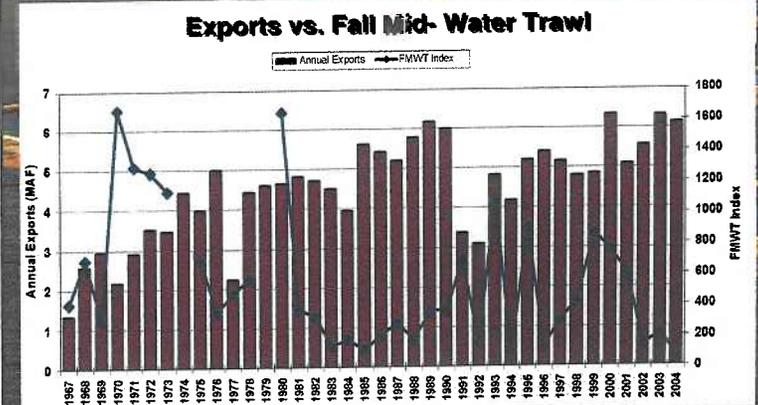
- 2007 severe population decline for Delta smelt was not foreseen
- Declines in the past have always bounced back
- A few years ago, the smelt were being considered for delisting

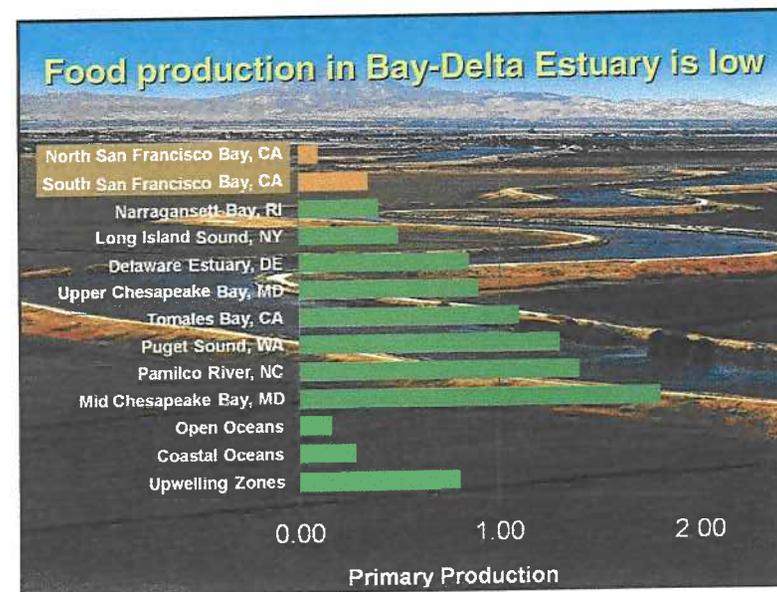
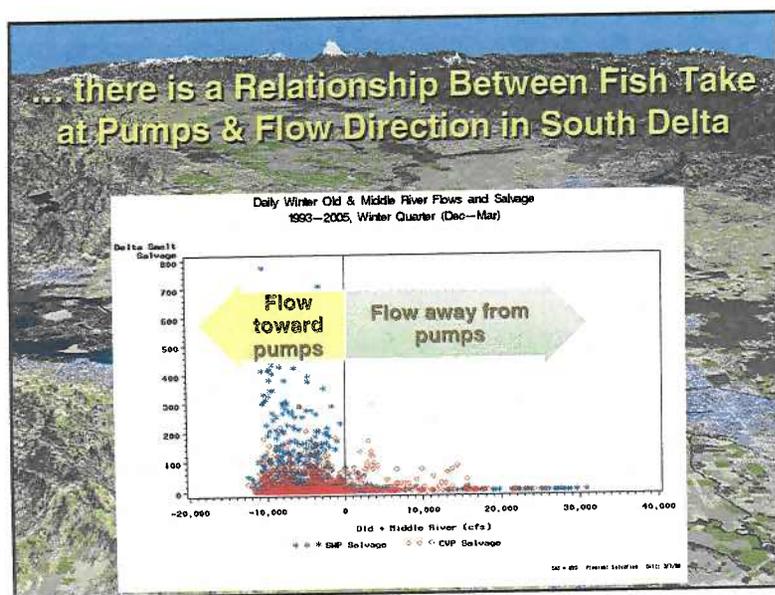
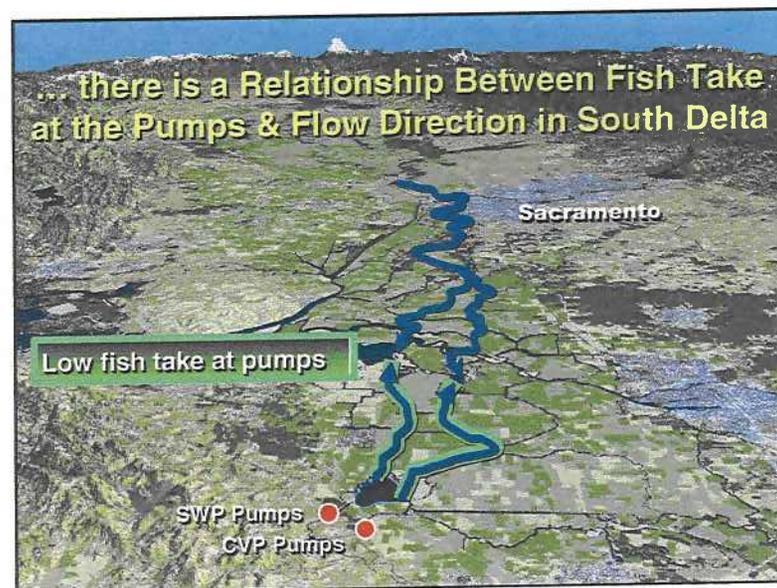
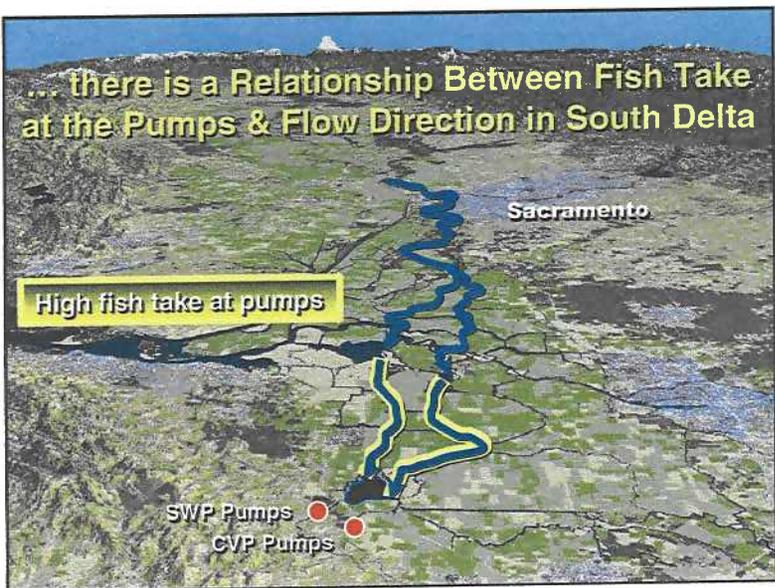
So what is the Cause?

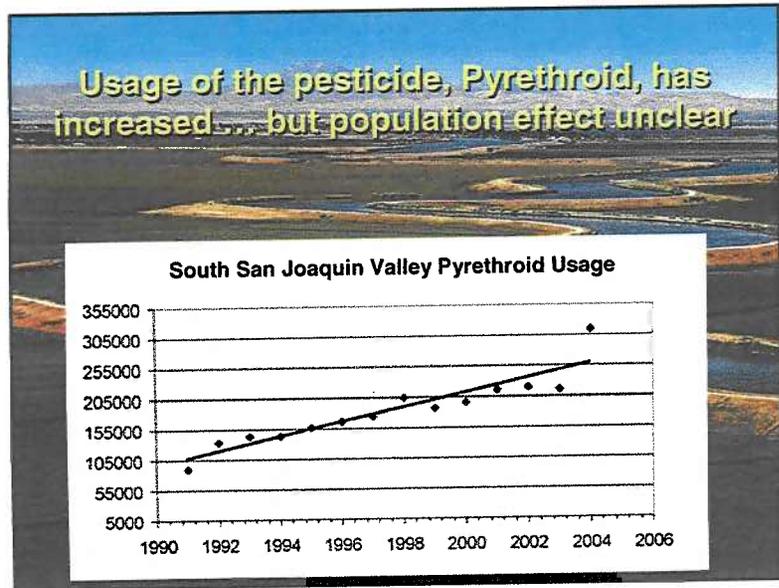
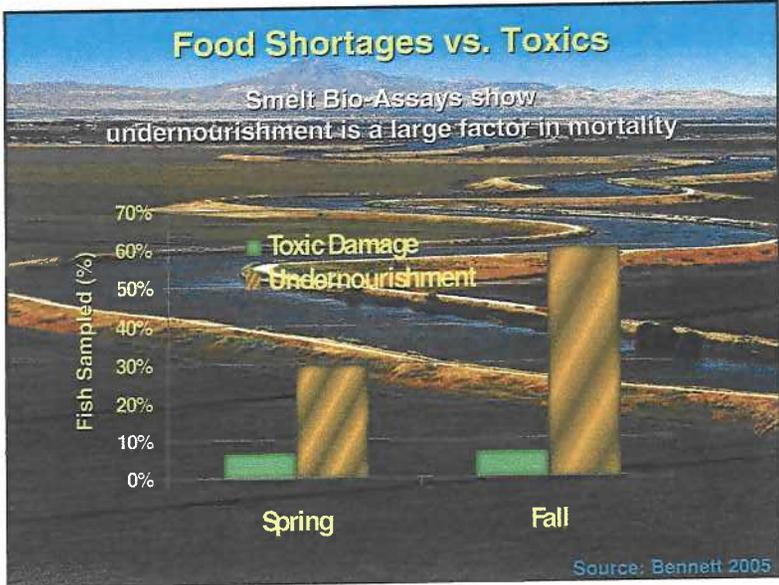
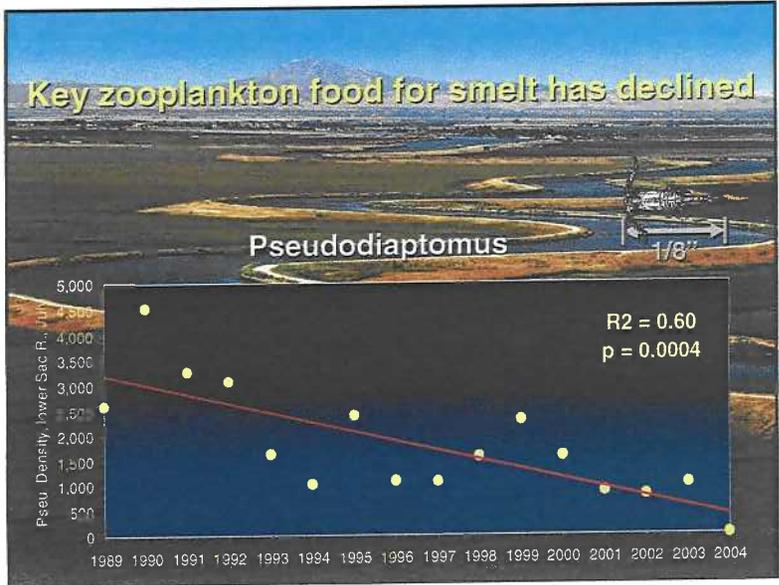
Ongoing Scientific Studies

- **Water movement**
 - Export pump effects
 - Salinity location changes
- **Toxics**
 - Microcystic blooms
 - Pesticides
- **Food**
 - Reduced zooplankton
 - Asian clam impacts on food availability
- **Habitat**
 - Wetland reduction

No Relationship Between Annual Exports & Delta Smelt Abundance







- ### Summary of Science
- Population effects of potential causes still unclear
 - Food location/production and pump location seem to be major reasons for decline
 - Water quality monitoring is showing more toxic events

Bay-Delta Update

State Agency Actions

State Agency Actions to Delta Smelt Decline

- Scientific Analysis & Monitoring
- Operational & Flow-Related
- Regulatory



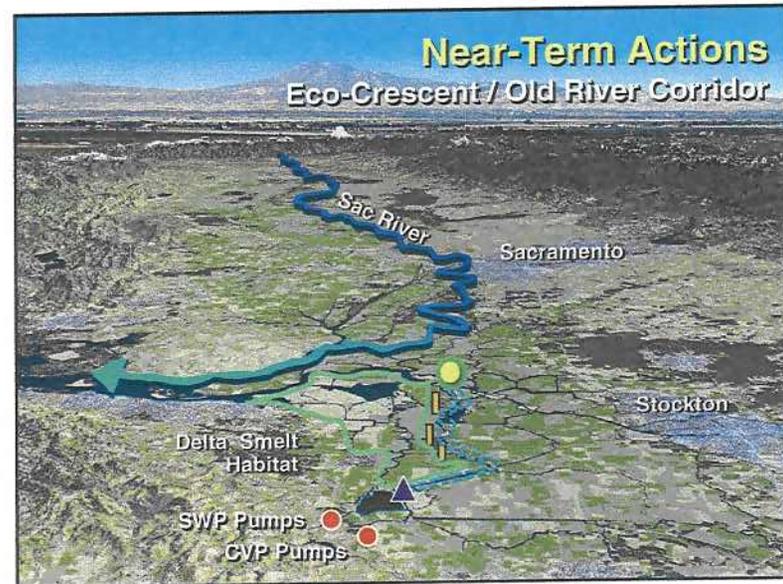
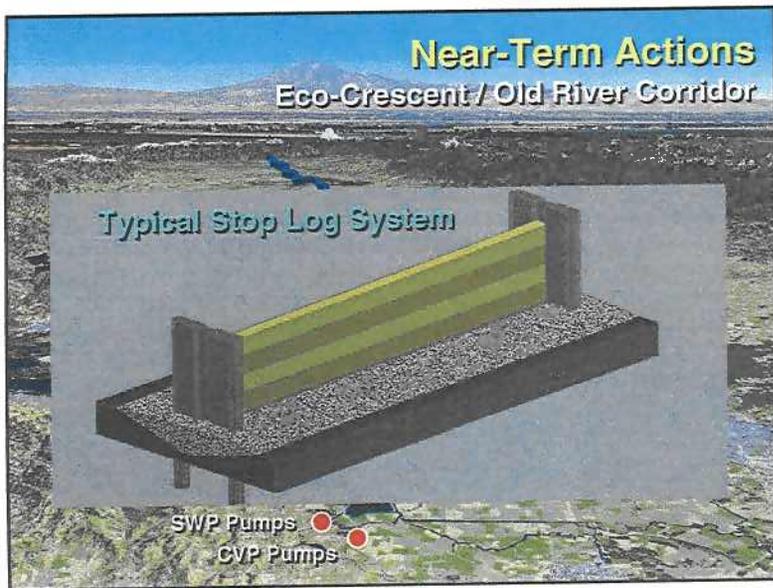
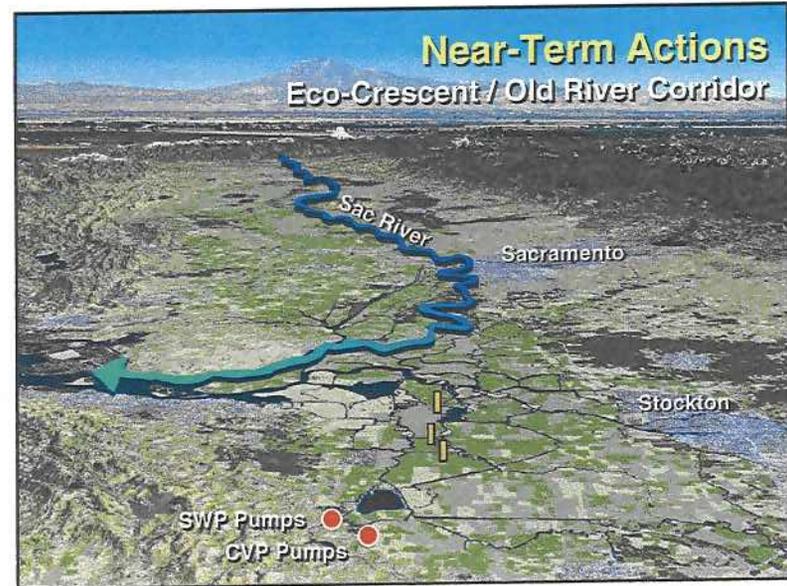
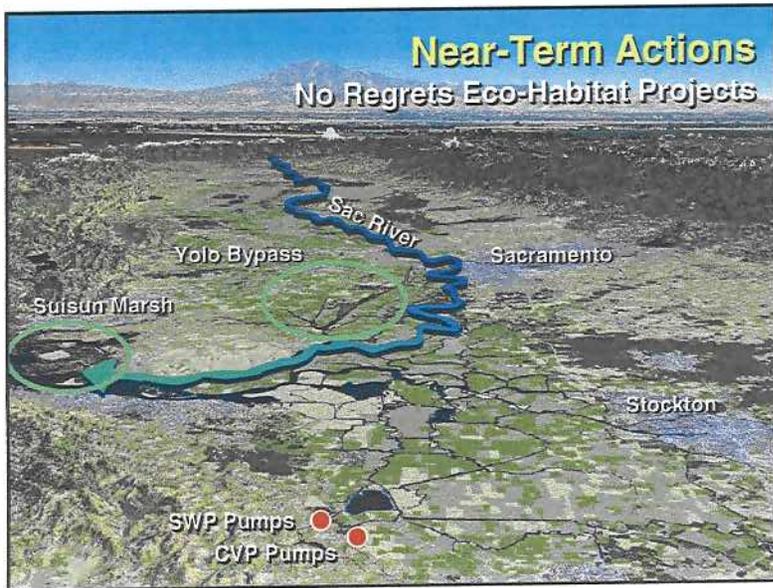


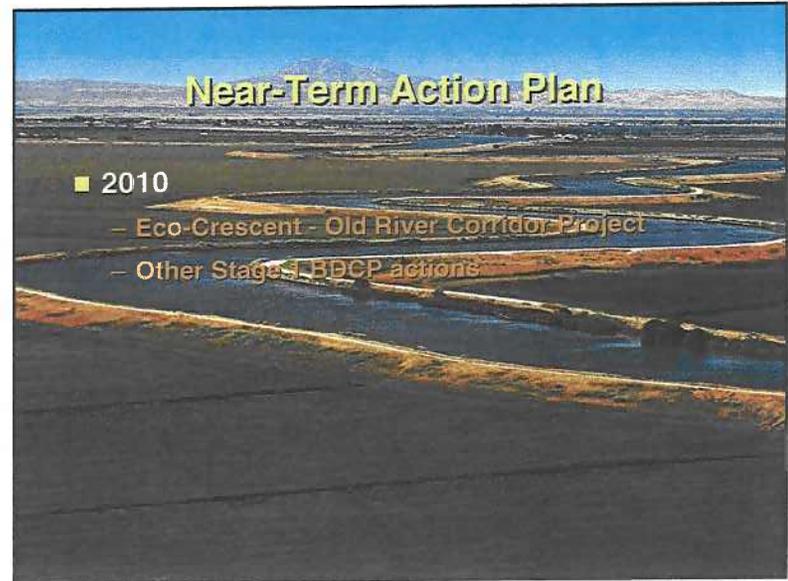
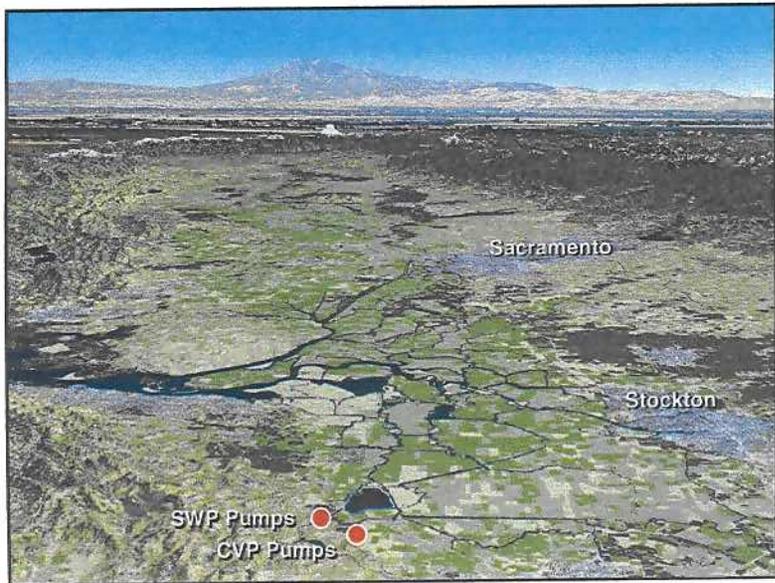
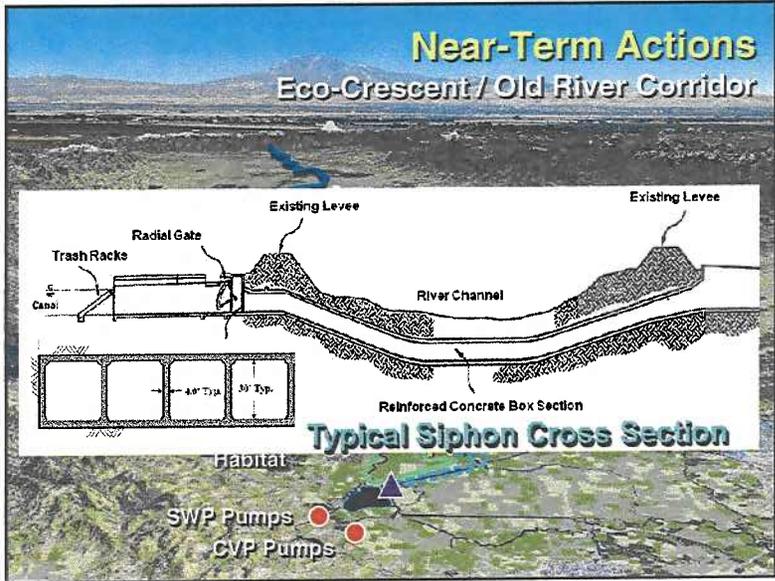
Bay-Delta Update

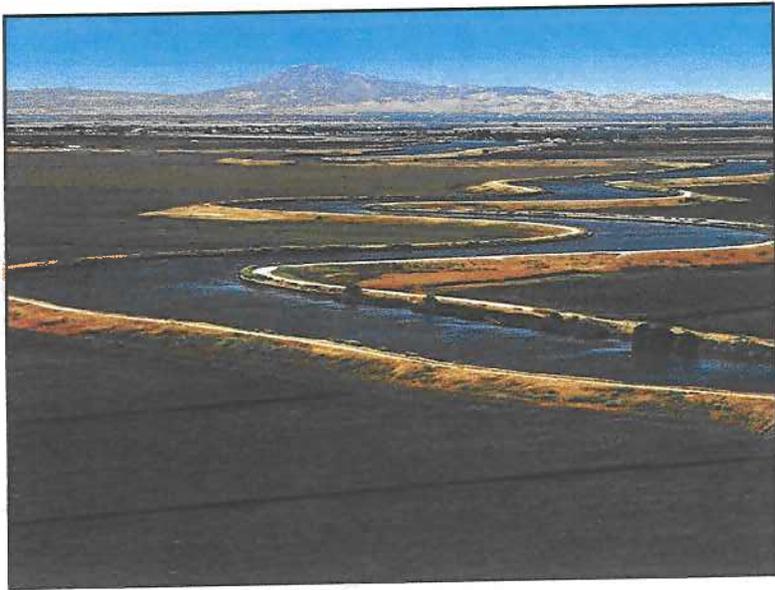
Managing Regulatory Risk – Near-Term Priorities

Near-Term Action Plan

- 2007
 - Storage withdrawals
- 2008-09
 - Storage withdrawals
 - Water purchases (South of Delta)
 - Real-time operations to reduce impacts
 - Implement "no regrets" eco-habitat projects
 - Bay-Delta Conservation Plan finalized







State Agency Actions to Delta Smelt Decline

- Scientific Analysis & Monitoring
- Operational & Flow-Related
- Regulatory



State Agency Actions to Delta Smelt Decline



- Scientific Analysis & Monitoring Actions
 - Extensive multi-discipline scientific analysis
 - Increased population monitoring trawls
 - Conducted independent scientific review panel
 - Developed a prioritized action plan

AGENDA ITEM 6



STAFF REPORT

TYPE MEETING:	Special Board	MEETING DATE:	November 19, 2007		
SUBMITTED BY:	William E. Granger, Water Conservation Manager <i>WG</i>	W.O./G.F. NO:	n/a	DIV. NO.	all
APPROVED BY: (Chief):	Rom Sarno, Chief of Administrative Services <i>[Signature]</i>				
APPROVED BY: (Asst. GM):	German Alvarez <i>[Signature]</i> , Assistant General Manager of Finance & Administration				
SUBJECT:	Review of Current Board Policy on Contingency Planning for Drought Management and Direction for Future				

GENERAL MANAGER'S RECOMMENDATION:

Information item only. No Board action required.

COMMITTEE ACTION: _____

n/a

PURPOSE:

To present to the Board the District's current Board policy on contingency planning for drought management and direction for future, as outlined in Section 39 of the District's Code of Ordinances.

ANALYSIS:

In late 2005, as part of its 2005 Urban Water Management Plan (UWMP), the District updated Section 39 of its Code of Ordinances. The water shortage response portion of the UWMP was written to allow for flexibility in deciding which measures would be implemented given a need to reduce the District's demand by 15%, 25% or 50%, as mandated by the Urban Water Management Planning Act.

The District's Water Shortage Response Program as contained within Section 39 of the Code of Ordinances, is broken into three stages:

Stage I is defined as a "temporary general water supply shortage due to increased demand or limited supplies ..."

Stage II is defined as "a long term shutdown or unscheduled shutdown, major system disruption, or multiyear drought; dependent on the severity and estimated duration of the water shortage." Water savings targets during Stage II range from 1% to 50%.

Stage III is a "major unscheduled shutdown or disruption to the treated or untreated water systems such as those caused by natural disaster, major system failure or acts of war."

As stated in Section 39.07 A, the General Manager shall determine the extent of the conservation required and then shall report declared Stage I, II or III declarations to the Board of Directors at its next regular meeting. At such time the General Manager determines that shortages are no longer in effect the number of violations accumulated to a customer's account from Section 39 shall be reduced to zero.

The following tables highlight the prohibitions contained within Section 39 and notes when they become mandatory.

Prohibitions	Stage When Prohibition Becomes Mandatory
Allowing water to leave a customer's property by drainage onto adjacent property due to excessive irrigation, poor design and/or neglect	At all times
Not repairing leaks within 48 hours	At all times
Washing down paved areas, except to alleviate immediate safety or sanitation hazards	At all times
Lawn watering or irrigation during daylight	II (25%)
Use of hand-held hose without automatic shut-off nozzle	II (25%)
Use of potable water for commercial street cleaning	II (25%)
Filling of swimming pools, ponds or lakes	II (50%)
Operation of non-residential fountains	II (50%)
Residential car washing	II (50%)
All outdoor irrigation	III

Consumption Reduction Method	Stage When Method Takes Effect	Projected Reduction
Ask large irrigation customers to reduce usage.	II	Up to 15%
Require a 20-foot clearance for construction near water lines (will reduce losses due to accidental line breaks)	II	
Reduce or suspend deliveries to Mexico	II	
Require Interim Agricultural Water Program customers to reduce their usage by up to 30%	II	
Notify customers of need for additional conservation	II	Up to 25%
Enforce water conservation and use restrictions	II	
Mandating water budgets for large landscape accounts (says will consider mandating in Section 39), but mandated in Section 25	II	
Coordinate with Metropolitan and the Water Authority to issue press notification to the media	II	Up to 50%
Ask customers to reduce irrigation	II	
Establish reduction targets for commercial landscape accounts	II	
Reduce or suspend augmentation of the recycled water distribution system with potable water	II	
Consider mandating water budgets for all customers	II	
Consider reassigning personnel to enforce water use regulations	II	
Suspend all water use from temporary meters	II	

Surcharges for Noncompliance:

The District has outlined a series of surcharges to be administered by the Finance Department within Section 39.08 of the Code of Ordinances.

First Violation: written letter of warning

Second Violation: Notice of Violation to customer who received a written warning within a 12 month rolling year. Other preventative measures may also be taken by the District.

Third Violation: \$100 surcharge within a 12 month rolling year. Other preventative measures may also be taken by the District.

Fourth Violation: \$200 surcharge within a 12 month rolling year. Other preventative measures may also be taken by the District.

Subsequent Violations: \$400 surcharge within a 12 month rolling year. Other preventative measures may also be taken by the District.

Limiting or Discontinuing Service:

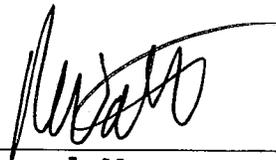
As noted in 39.10, "limiting or discontinuing service may hereby be imposed on customers for violations or repeated violations..." At any time, the District can temporarily deactivate a potable or recycled water meter if the customer is in violation of any provision within Section 39. A second or additional violation within a rolling twelve month period may result in the installation of a flow restrictor, the temporary deactivation of the meter or the discontinuance of service. Discontinuance of service can occur any time after the third violation.

Flow restrictors will be installed for a period of seven days. Subsequent violations will increase the flow restriction period by seven days. The customer must pay \$125 each time a flow restrictor is installed.

FISCAL IMPACT: _____
n/a

STRATEGIC GOAL:
Relates to the District's "Total Water Saved" Performance Measure.

LEGAL IMPACT: _____
n/a



General Manager

Attachment A: Section 39 of the District's Code of Ordinances

SECTION 39 CONSERVATION AND WATER SHORTAGE RESPONSE PROGRAM

39.01 DECLARATION OF POLICY

California Water Code Sections 375 et seq. permits public entities that supply water at retail to adopt and enforce a water conservation program to reduce the quantity of water used by the people therein for the purpose of conserving the water supplies of such public entity. The Board of Directors hereby establishes a comprehensive water conservation program pursuant to California Water Code Sections 375 et seq., based upon the need to conserve water supplies and to avoid or minimize the effects of any future shortage.

39.02 FINDINGS

The Board of Directors finds and determines that the conditions prevailing in San Diego County, including the region's reliance on imported water, requires that available water resources be put to maximum beneficial use to the extent to which they are capable; that the waste or unreasonable use, or unreasonable method of use of water be prevented; and that the conservation of such water be encouraged with a view to the maximum reasonable and beneficial use thereof in the interests of the residents of the District and for the public welfare.

Notwithstanding local and regional efforts to diversify water supplies to improve reliability, the Board of Directors furthermore finds and determines that a water shortage may occur based upon one or more of the following conditions:

- A. A general water supply shortage due to increased demand or limited supplies.
- B. Treatment, distribution or storage facilities of the Metropolitan Water District of Southern California (Metropolitan) or the San Diego County Water Authority (Water Authority) or other agencies become inadequate.
- C. A major failure or disruption of the water supply, treatment, storage or distribution facilities of Metropolitan, the Water Authority, or other agencies occurs.
- D. A major failure or disruption of the water supply, storage or distribution facilities of the District.

39.03 APPLICATION

The provisions of this Section 39 shall apply to all water served to persons, customers, and property by the District.

- A. Exceptions - The provisions of this Section 39 shall not apply to any hospital, health care or convalescent facility, veterans home or any other type of facility where the health and welfare would be affected by restricted water use. This shall also not apply to veterinary hospitals and facilities. However, this Section 39 does apply to outdoor grounds, yard and parking areas of these facilities.

39.04 AUTHORIZATION

The General Manager, or a designated representative, is hereby authorized and directed to implement the provisions of this Section 39. Additionally, the General Manager, or designated representative, is hereby authorized to make minor and limited exceptions to prevent undue hardship or unreasonable restrictions, provided that water shall not be wasted or used unreasonably and the purposes of this Section 39 can be accomplished.

39.05 WATER CONSERVATION PROGRAM

The District will evaluate and implement activities that encourage water conservation with the goal of using water more efficiently, including notifying customers that the following measures apply at all times and until further notification:

- A. No customer of the District shall knowingly use water or permit the use of water supplied by the District for residential, commercial, industrial, agricultural, governmental or any other purpose in a manner contrary to any provision of this Section 39.
- B. Water may not be allowed to leave the customer's property by drainage onto adjacent properties or public or private roadways or streets due to excessive irrigation, poor design and/or neglect.
- C. Customers are required to repair all water leaks within 48 hours of knowledge that a leak exists.
- D. Water should not be used to wash down sidewalks, driveways, parking areas, tennis

courts, patios, or other paved areas except to alleviate immediate safety or sanitation hazards.

- E. Lawn watering or irrigation is recommended to occur two (2) hours after sunset and an at least one (1) hour before sunrise. New plantings and newly seeded areas are exempt from these limits for 30 days.
- F. Customers are encouraged to use an automatic shutoff nozzle when using a hand-held hose for spraying, lawn watering, vehicle washing or structure washing.
- G. Water may not be used for new single pass evaporative cooling systems, new non-recirculating conveyor car wash systems, new non-recirculating decorative fountains, and new non-recirculating commercial laundry systems.

39.06

WATER SHORTAGE CONTINGENCY PLAN

A. STAGE I

- 1. Defined as: A temporary general water supply shortage due to increased demand or limited supplies such as a disruption to the potable water treatment, distribution or storage facilities of Metropolitan or the Water Authority, or other agencies whereby such systems become inadequate to meet local or regional demand.
- 2. In addition to efficiency measures cited in 39.05, the following actions may be implemented in concert with Metropolitan or the Water Authority announcements and determinations of water availability, or as deemed necessary by the District:
 - a. Operations staff shall closely monitor water storage levels and consumption rates and report this information to the Senior Management Team.
 - b. Staff shall make efforts to communicate the additional need for customers to conserve water.
 - c. As necessary, staff will evaluate activating interagency connections.

B. STAGE II

1. Defined as: A longterm scheduled or unscheduled shutdown, major system disruption, or multiyear drought; dependent on the severity and estimated duration of the water shortage. Includes events leading to Metropolitan or the Water Authority notifying member agencies that water deliveries will be reduced for a limited period of time.
2. The following measures can be implemented to achieve up to a fifteen percent (15%) reduction in treated water use:
 - a. Large irrigation customers will be asked to reduce usage. Treated water allocations for large landscape customers may be reduced if goals are not met in order to achieve Metropolitan or the Water Authority reduction targets.
 - b. The District will notify developers and contractors that any excavation or other earthwork being performed must maintain a minimum 20-foot horizontal clearance from any water lines in operation, water mains or District easements.
 - c. Treated water deliveries to Mexico may be reduced or suspended.
3. The following measures can be implemented to achieve up to a twenty-five percent (25%) reduction in treated water use:
 - a. Lawn watering or irrigation is prohibited during daylight hours.
 - b. Use of a hand-held hose for spraying, lawn watering, vehicle washing or structure washing is prohibited without an automatic shut-off nozzle.
 - c. Customers will receive notice of the need for additional indoor and outdoor conservation including eliminating a watering day or postponing all outdoor water use such as car washing, delaying the installation of new plantings or reseeding turf areas until water flows return to normal.

- d. Water conservation and use restrictions will be enforced.
 - e. Use of potable water for commercial street cleaning shall be prohibited.
 - f. District shall consider mandating water budgets for large landscape accounts.
4. The following measures shall occur to achieve up to a fifty percent (50%) reduction in treated water use:
- a. Stage I conservation measures become mandatory except as provided in this section.
 - b. Staff shall coordinate with Metropolitan or the Water Authority to issue press notification to the media.
 - c. The filling or refilling of swimming pools, artificial ponds, lakes and ornamental fountains shall be prohibited including those using recycled water.
 - d. No non-residential fountains shall be operated.
 - e. Customers shall be asked to reduce or postpone landscape irrigation and delay or prohibit installing new turf, plantings or reseeding turf areas. The district shall consider providing incentives to remove or replace exiting turf or plantings.
 - f. Commercial landscape accounts shall reduce or postpone landscape irrigation. Reduction targets may be established to achieve regional conservation goals.
 - g. Residential car washing will be prohibited. Customers will be urged to use commercial car washes that recycle their water.
 - h. The District will notify developers and contractors that any excavation or other earthwork being performed must maintain a minimum 20-foot horizontal clearance from any water lines in operation, water mains or district easements.

- i. Treated water deliveries to Mexico will be reduced or suspended.
- j. Reduce or suspend any augmentation of the recycled water distribution system.
- k. Activate additional district interconnections as-needed.
- l. District shall consider mandating water budgets for all customers.
- m. District will consider reassigning personnel to enforce provisions of Section 39.
- n. All water use from temporary meters shall be suspended.

C. STAGE III

- 1. Defined as: A major unscheduled shutdown or disruption to the treated or untreated water systems such as those caused by natural disaster, major system failure, or acts of war.
- 2. In addition to making every effort to urgently communicate the need to conserve water, the following measures shall apply during a Stage III water emergency to achieve up to a fifty percent (50%) reduction in treated water use:
 - a. All water use from temporary meters shall be suspended.
 - b. Activate district interconnections as-needed.
 - c. Suspend augmentation of the recycled water distribution system.
 - d. Staff shall coordinate with Metropolitan or the Water Authority to issue press notification to the media.
 - e. Activate, if necessary, the Emergency Operations Center (EOC).
 - f. All outdoor irrigation may be prohibited including residential, commercial and irrigation customers.

- g. All of the above mentioned measures shall be strictly implemented and enforced.
- h. Suspend treated water deliveries to Mexico.
- i. District will consider reassigning personnel to enforce provisions of Section 39.

39.07

IMPLEMENTATION OF CONSERVATION STAGES

- A. The District shall monitor the projected supply and demand for water by its customers on a daily basis. The General Manager shall determine the extent of the conservation required through the implementation and/or termination of conservation stages in order for the District to prudently plan for and supply water to its customers.
- B. If the General Manager determines it is necessary for the District to declare a stage of water alert higher than that which the Water Authority has declared, the General Manager may order the appropriate stage of water conservation be implemented or terminated in accordance with the applicable provisions of the District Code of Ordinances.
- C. Stage II and Stage III declarations and notifications shall be published a minimum of three consecutive times in a newspaper of general circulation.
- D. The stage designated shall become effective immediately upon announcement.
- E. Stage I, II and III declarations shall be reported to the Board of Directors at its next regular meeting. The Board shall thereupon ratify the declaration, rescind the declaration, or direct the declaration of a different stage.

39.08

SURCHARGES FOR NONCOMPLIANCE.

- A. The implementation and administration of the conditions of this Section 39 impose additional administrative and operational costs in the District's operations. For such

reasons, surcharges are hereby imposed for customer violations of requirements or prohibitions set forth in Section 39. The surcharges will be administered by the Finance Department. In addition to the surcharges, the District may limit or discontinue service for repeated violations.

- B. The surcharges imposed are as follows:
1. The first violation of Section 39 by a customer shall result in a written letter of warning to the customer.
 2. The second violation of Section 39 by a customer who has received a warning within a 12-month moving year shall result in a Notice of Violation. Other preventive measures may also be taken by the District.
 3. The third violation of Section 39 by a customer who has received a warning within a 12-month moving year shall result in a \$100 surcharge to be added to the customer's bill for services. Other preventive measures may also be taken by the District.
 4. The fourth violation of Section 39 by the same customer within a 12-month moving year shall result in a \$200 surcharge to the customer's bill for services. Other preventive measures may also be taken by the District.
 5. Any subsequent violation by the same customer within a 12-month moving year shall result in a \$400 surcharge to the customer's bill for services. Other preventive measures may also be taken by the District.
- C. The "12-month moving year" is defined as the most recent consecutive 12 months at the time of a violation.
- D. Any surcharge imposed shall be added to the customer's next billing for water service and shall be due and payable in accordance with requirements for payment of regular water bills for service. Failure to pay shall result in any appropriate actions as outlined in Section 34.

39.09 ACCUMULATED VIOLATIONS

At such time the General Manager declares or determines that shortages are no longer in effect or that conservation measures are no longer required, the number of violations accumulated to a customer's account under this Section 39 shall be reduced to zero. However, the customer must still pay any surcharges imposed by the District which have not been paid prior to the termination of the conservation stage.

39.10 LIMITING OR DISCONTINUING SERVICE

Maximizing available water resources and beneficial use is in the interest of the people of the district. Therefore, the waste or unreasonable use, or unreasonable method of use, of water is not in the public interest and shall be prevented. For such reasons, limiting or discontinuing service may hereby be imposed on customers for violations or repeated violations of requirements or prohibitions set forth in this Section 39.

- A. At any time the district may temporarily deactivate a potable or recycled water meter if a customer is in violation of any applicable provision of Section 39.
- B. The second violation of water conservation measures imposed under this Section 39, within a 12-month moving year, may result in the installation of a flow restrictor on a meter, or the temporary deactivation of the meter.
- C. Subsequent violations may result in discontinuance of service to the meter at any time after the third violation.
- D. Flow Restrictor Usage -
 - 1. The first installation of a flow restrictor will be for a period of seven days.
 - 2. Each subsequent violation may result in either complete discontinuance of service or an additional seven day flow restriction period per violation. For example, the fourth violation may result in a 21-day flow restriction period.

3. For each installation of the flow restrictor, the customer must pay a charge of \$125 for installing and removing the flow restrictor.

39.11 PENALTY

As provided in Water Code Section 377, any violation of this Section 39 is a misdemeanor. Upon conviction thereof such person shall be punished by imprisonment in the county jail for not more than 30 days, or by fine not exceeding one thousand dollars (\$1,000), or by both. In addition to any other remedies which the District may have for the enforcement of this Section, service of water shall be discontinued or appropriately limited to any customer who willfully uses water or permits the use of water in violation of any provision hereof.

*Review of Current Board Policy
on Contingency Planning for
Drought Management and
Direction for Future*

Special Board Meeting

October 9, 2007



Three stages of the Water Shortage Response Program :

- ◆ **Stage I:** a “temporary general water supply shortage due to increased demand or limited supplies ...”
- ◆ **Stage II:** “a long-term shutdown or unscheduled shutdown, major system disruption, or multiyear drought; dependent on the severity and estimated duration of the water shortage” *Water savings targets during Stage II range from 1% to 50%*
- ◆ **Stage III:** a “major unscheduled shutdown or disruption to the treated or untreated water systems such as those caused by natural disaster, major system failure, or acts of war”



Mandatory Prohibitions within Section 39

Prohibitions	Stage When Prohibition Becomes Mandatory
Allowing water to leave a customer's property by drainage onto adjacent property due to excessive irrigation, poor design and/or neglect	At all times
Not repairing leaks within 48 hours	At all times
Washing down paved areas, except to alleviate immediate safety or sanitation hazards	At all times
Lawn watering or irrigation during daylight	II (25%)
Use of hand-held hose without automatic shut-off nozzle	II (25%)
Use of potable water for commercial street cleaning	II (25%)
Filling of swimming pools, ponds, or lakes	II (50%)
Operation of non-residential fountains	II (50%)
Residential car washing	II (50%)
All outdoor irrigation	III

Consumption Reduction Methods: up to a 25% Reduction:

Consumption Reduction Method	Stage When Method Takes Effect	Projected Reduction
Ask large irrigation customers to reduce usage.	II	Up to 15%
Require a 20-foot clearance for construction near water lines (will reduce losses due to accidental line breaks)	II	
Reduce or suspend deliveries to Mexico	II	
<i>Require Interim Agricultural Water Program customers to reduce their usage by up to 30%</i>	<i>II</i>	
Notify customers of need for additional conservation	II	Up to 25%
<i>Enforce water conservation and use restrictions</i>	II	
<i>Mandating water budgets for large landscape accounts (says will consider mandating in Section 39), but mandated in Section 25</i>	II	

Consumption Reduction Methods: Up to a 50% Reduction

Coordinate with Metropolitan and the Water Authority to issue press notification to the media	II	Up to 50%
Ask customers to reduce irrigation	II	
Establish reduction targets for commercial landscape accounts	II	
Reduce or suspend augmentation of the recycled water distribution system with potable water	II	
Consider mandating water budgets for all customers	II	
Consider reassigning personnel to enforce water use regulations	II	
Suspend all water use from temporary meters	II	

Charges for Non-compliance:

- ◆ **1st Violation:** Letter of warning
- ◆ **2nd Violation:** Notice of Violation to customer who received Letter within 12-month rolling year
- ◆ **3rd Violation:** \$100 surcharge within 12-month rolling year
- ◆ **4th Violation:** \$200 surcharge within 12-month rolling year
- ◆ **Subsequent Violations:** \$400 surcharge within 12-month rolling year
- ◆ “Other preventative measures may also be taken by the District” –beginning with 2nd violation



Limiting or Discontinuing Service:

- ◆ **Limiting or discontinuing service may be imposed on customers for violations or repeated violations**
- ◆ **At any time, the District can temporarily deactivate a potable or recycled water meter “if the customer is in violation of any provision within Section 39”**
- ◆ **A second or additional violation within a rolling 12-month period may result in the installation of a flow restrictor, the temporary deactivation of the meter, or the discontinuance of service**

